

**NUMBER:** 02-008-04

**GROUP:** Suspension

DATE: November 8, 2004

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#### SUBJECT:

Rattle Sound From Rear

## **OVERVIEW:**

This bulletin involves replacing the rear shocks.

## **MODELS:**

2005 (ZH) Crossfire SRT6 Coupe

NOTE: This bulletin applies to vehicles built on or before September 22, 2004 (MDH0922XX).

## SYMPTOM/CONDITION:

The vehicle operator may describe a metallic rattle/clunking sound from the rear when going over bumps.

## **DIAGNOSIS:**

If the sound is coming from either rear shock, perform the Repair Procedure.

## PARTS REQUIRED:

Qty.	Part No.	Description
1	05161528AB	Shock, Suspension - Right Rear
1	05174007AA	Shock, Suspension - Left Rear

## REPAIR PROCEDURE:

1. Replace both rear shocks. Refer to the service information available in TechCONNECT. Refer to 2 - Suspension/Rear/Shock - Removal.

#### POLICY:

Reimbursable within the provisions of the warranty.

## TIME ALLOWANCE:

<b>Labor Operation No:</b>	Description	Amount
02-15-15-90	Shock Absorber - Replace - Both Sides	1.3 Hrs.

# **FAILURE CODE:**



02-008-04 -2-

67 Rattles